



Datasheet

SGI™ Global Services

Linux® Service and Support Solutions

Benefits

- Timely, expert access: With direct relationships to the open source community, SGI delivers the latest Linux information and technology advances
- One-stop Linux solution: Accelerate your time-to-solution with assistance from an experienced industry leader
- Broad services selection: Choose exactly what you need, from complimentary software support to educational programs and enterprise-wide solution design and implementation
- Dependable support: Count on the highest-quality services to keep mission-critical applications running—start to finish, anywhere in the world

Open Source Backed by SGI Experience

For customers that are new to the Linux user community, as well as those that have embarked on enterprise-wide deployments of this open source operating system, SGI Global Services can streamline successful implementations. SGI's comprehensive selection of Professional, Managed, and Support Services helps customers fully integrate and leverage the power of Linux operating system-based solutions. Now you can confidently select a complete Linux solution for business and technical needs, drawing upon SGI's extensive technical resources, industry experience, and commitment to the advancement of the Linux operating system.

One-Stop Access to Linux Innovation and Support

SGI is uniquely qualified to deliver the latest Linux information, tools, and advancements. As a charter member and platinum sponsor of the Linux Professional Institute [LPI], SGI actively contributes to the Linux open source community, providing hardware and software technology and sponsorship of major Linux applications and system suppliers. The worldwide team of SGI service professionals combines Linux expertise with real-world experience to assist in the design and implementation of high-performance, highly available, cost-effective solutions.

Exactly the Right Service to Fit Your Needs

From a full life-cycle selection of services, choose the right program to integrate Linux solutions into an existing infrastructure or new computing environments:

SGI Consulting. SGI Consulting delivers innovative, full life-cycle Linux solutions that solve business problems and increase competitive advantage. Leveraging a combination of industry experience and technical expertise, SGI Consulting can help you accurately assess your business needs and deliver a customized and focused long-term solution.



SGI Managed Services. SGI professionals can efficiently install and manage Linux systems and networks. Choose among service modules such as system deployment, system administration, Linux/Windows NT® interoperability, implementation, and many others that quickly and reliably put Linux systems to work meeting unique corporate or technical objectives.

SGI Support Services. Delivered through a robust, global infrastructure of expert call centers, on-site troubleshooters, and electronic support tools, SGI Support Services keep systems up and running. Select the level of hardware and software support—standard next-day hardware support to 24x7 mission-critical levels—that matches each customer’s needs.

SGI Global Education. The SGI Global Education team includes LPI Advisory Council members and published Linux systems experts. The continuously expanding course list ranges from a four-hour Linux introduction to the required courses for LPI certification. SGI Global Education also offers customized classes and on-site education.

For More Information

Please contact your local SGI sales office or visit the SGI Web site—www.sgi.com/support—for additional information regarding any of the SGI Global Services.

Linux Service and Support Offerings

Consulting

- Linux Clustering Services
- Linux Systems and Technology Coexistence/Migration
- Linux Business Solutions

Managed Services

- Linux System Implementation
- Linux Network Server Implementation
- Linux Administration
- Linux System Tuning
- Linux/Windows NT Interoperability Implementation
- Linux Cluster Implementation

Support Services

- 5, 10, and 20 Incident Call Packs
- Mission-Critical and Enterprise Support Available
- Optional 7x24 Support and Same Day Response
- Online Support Tools and Information
- Worldwide Support
- Parts Repair and Replacement On-Site
- All Major Distributions Supported on Intel® and MIPS® Platforms

Global Education

- Linux for Executives [.5 day]
- Introduction to Linux[®]
- Linux/IRIX®/Windows NT Interoperability
- Linux System Administration[®]
- Linux System Administration 2[®]
- Linux Network Administration[®]
- Linux Network Administration 2
- Linux Advanced System Administration
- Linux Device Drivers and Kernel
- Linux GUI Programming for GTX+ and Gnome
- Linux GUI Programming for Wt and KDE
- Linux Tools and Systems Programming
- Linux High-Availability and Clustering Administration
- Web Hosting on Linux Using Apache
- Managing Linux Security
- Building and Securing Your Internet Presence on Linux
- Firewalls and Perimeter Networks Using Linux
- Porting Windows NT Programs to Linux
- Linux Programming Environment
- Linux Internals
- Writing Linux Device Drivers
- C++ for Linux
- Java™ Programming for Linux

[®]Contain modules that meet the LPI Level I Objectives Preparation for a battery of LPI Certification Tests



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