SGI Installation and Managed Services (MaS) Pocket Guide

Americas Field Support Hotline   (877) 414 5844
SGI Managed Services Assistance (800) 627 9303 or service_sales@corp.sgi.com
Managed Services Web Site   mas.csd.sgi.com

Marketing Code	Service Description	Price
Hardware Installation		
CS-HWINST-LOW	One-time initial system hdwr. or upgr. installation for one low-end system(SGI 1000series,O2,Octane)	$400
CS-HWINST-HIGH	One-time initial system hdwr. installation for one high-end system (SGI Origin series,Challenge,Onyx)	$1,200
CS-HWINSTUP-HIGH	One-time hardware upgrade installation for one high-end system (SGI Origin series, Challenge, Onyx)	$750
Deployment Services (all platforms)		
MAS-DEPLOY-CUSTOM	Custom deployment service. REQUIRES LOCAL SGI SUPPORT MANAGER APPROVAL to assess & price	N/A
IRIX Implementation		
MAS-IRIX	QuickStart 2-day onsite IRIX implementation for 1 system,comprehensive &interactive w/knowledge transf	$3,600
MAS-IRIX-ADD	Additional day of implementation in conjunction with MAS-IRIX or any other MAS-IRIX-.... offering	$1,800
MAS-IRIX-NETWORK	3-day onsite srvr implementation for Network S/W, NFS, NIS, DNS & SGI E-mail services	$5,400
MAS-IRIX-WWW	1-day basic implementation of a SGI web server, including knowledge transfer	$1,800
MAS-IRIX-CUSTOM	Custom IRIX implementation service; REQUIRES LOCAL SGI SUPPORT MANAGER APPROVAL to assess & price	N/A
MAS-FSAFE	REQUIRED FAILSAFE IMPLEMENTATION FOR ALL DUAL-SERVER CONFIGURATIONS includes knowledge transfer	$6,300
MAS-FSAFE-MULTI	REQUIRED FAILSAFE IMPLEMENTATION FOR ALL MULTI-SERVER CONFIGURATIONS, includes knowledge transfer	$8,100
MAS-FSAFE-HANS	REQUIRED FAILSAFE IMPLEMENTATION FOR ALL HANS CONFIGURATIONS, includes knowledge transfer.	$3,600
MAS-FSAFE-CUSTOM	Custom FailSafe implementation; REQUIRES LOCAL SGI SUPPORT MANAGER APPROVAL to assess & price	N/A
MAS-MSDVC	Broadcast Media Server implementation service for Solution bundle LI-MS400DVC-BIS and LI-MS800DVC-BIS	$6,300
MAS-MBASE	MediaBase Implementation for one server, includes knowledge transfer.	$4,500
MAS-MSMB	MediaBase Implementation for Solution Bundle LI-MBASE4.0-BIS, includes knowledge transfer.	$2,700
MAS-MBASE-CUSTOM	Custom SGI MediaBase implementation; REQUIRES LOCALSGI SUPPORT MANAGER APPROVAL to assess & price	N/A
MAS-DATA	Implementation of a tower RAID or JBOD storage unit,includes knowledge transfer/documentation	$3,600
MAS-DATA-RACK	Implementation of 1st rack RAID or JBOD storage unit, includes knowledge transfer & documentation	$5,400
MAS-DATA-ADDRACK	Implementation of add rack RAID or JBOD storage unit, includes knowledge transfer & documentation	$3,600
MAS-DATA-CUSTOM	Custom implementation of SGI DATASTORAGE; REQUIRES LOCAL SGI SUPPORT MANAGER APPROVAL to assess & price	N/A
MAS-UPSAFE-CUSTOM	Custom UPSafe solution. REQUIRES LOCAL SGI SUPPORT MANAGER APPROVAL to assess & price	N/A
IRIX System Management		
MAS-HW-ONSITE	One yr onsite hdwr eng w/ system admin skills, 5 days per wk, requires min of FullCare contract.	$225,000
MAS-IRIX-ADM-1D	1 day onsite IRIX system admin svc, requires min of FullCare contract	$1,800
MAS-IRIX-ADM-3D	3 day onsite IRIX system admin svc, requires min of FullCare contract	$5,400
MAS-IRIX-ADM-5D	5 day onsite IRIX system admin svc, requires min of FullCare contract.	$8,500
MAS-IRIX-ADM-20D	20-days onsite IRIX system admin svc, requires min of FullCare contract.	$29,000

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IRIX System Management (continued)		
MAS-IRIX-ADM-1	One day per wk onsite IRIX system admin svc for 1 yr, requires min of FullCare contract.	$68,000
MAS-IRIX-ADM-3	3 days per wk onsite IRIX system admin svc for 1 yr, requires min of FullCare contract.	$175,000
MAS-IRIX-ADM	One yr onsite IRIX system admin svc, 5 days per wk, requires min of FullCare contract.	$250,000
MAS-INITIAL-CUSTOM	Initial Implementation, REQUIRES LOCAL SGI SUPPORT MANAGER APPROVAL to assess & price	N/A
MAS-IRIX-RADM	Remote IRIX system admin svc, 5 days per wk, requires min of FullCare contract. BETA!	N/A
MAS-IRIXUP	On-site upgrade of IRIX O/S, SGI apps & customer apps for 1 system. Use MAS-IRIXUP-AUTO for 4+ systems	$1,800
MAS-IRIXUP-ADD	On-site upgrade of ONLY THE IRIX O/S per each additional system in conjunction with MAS-IRIXUP	$600
MAS-IRIXUP-AUTO	On-site upgrade of the IRIX O/S, SGI apps & customer apps for 4 to 10 systems	$6,000
MAS-IRIXUP-AUTO+5	Onsite upgrd of IRIX O/S, SGI & customer apps for 5 add'tl systems in conjunction with MAS-IRIXUP-AUTO	$600
MAS-IRIXUP-CUSTOM	Custom IRIX upgrade service; REQUIRES LOCAL SGI SUPPORT MANAGER APPROVAL to assess & price	N/A
LINUX Implementation		
MAS-LNX	2 day onsite LINUX implementation for 1 system, comprehensive and interactive w/ knowledge transfer.	$3,600
MAS-LNX-ADD	Additional day of implementation in conjunction with MAS-LNX or any other MAS-LNX-.... offering	$1,800
MAS-LNX-INTEROP	SAMBA interoperability solution implement. w/NT sys for 1 LINUX server, inc knowledge transfer & doc.	$1,800
MAS-LNX-CUSTOM	Custom LINUX implementation svc. REQUIRES LOCAL SGI SUPPORT MGR'S APPROVAL TO ASSESS & PRICE	N/A
MAS-LNXACE-RACK	MAS implementation for Linux ACE cluster, for racks up to 38U in height, includes knowledge transfer.	$5,900
MAS-LNXACE-ADD	RACK MAS implementation for Addl rack for Linux ACE cluster, requires MAS-LNXACE-RACK, up to 38U ea.	$1,500
LINUX System Management		
MAS-LNX-ADM-1D	1 day onsite LINUX sys admin svc. Requires both hdwr and LINUX support contract.	$1,800
MAS-LNX-ADM-3D	3 days onsite LINUX sys admin svc. Requires both hdwr and LINUX support contract.	$5,400
MAS-LNX-ADM-5D	5 days onsite LINUX sys admin svc. Requires both hdwr and LINUX support contract.	$8,500
MAS-LNX-ADM-20D	20 days onsite LINUX sys admin svc. Requires both hdwr and LINUX support contract.	$29,000
MAS-LNX-ADM-1	1 day per wk onsite LINUX sys admin svc for 1 yr. Requires both hdwr and LINUX support contract.	$68,000
MAS-LNX-ADM-3	3 days per wk onsite LINUX sys admin svc for 1 yr. Requires both hdwr and LINUX support contract.	$175,000
MAS-LNX-ADM	5 days per wk onsite LINUX sys admin svc for 1 yr. Requires both hdwr and LINUX support contract.	$250,000
MAS-LNX-PERFOP	1 day LINUX system performance analysis and optimization for 1 system.	$1,800
Special Codes		
MAS-CUSTOM	Custom Managed Services Offering; REQUIRES LOCAL SGI SUPPORT MGR'S APPROVAL TO ASSESS & PRICE	N/A
MAS-MISC	Additional services; REQUIRES LOCAL SGI SUPPORT MGR'S APPROVAL TO ASSESS & PRICE	N/A