

Operating System Upgrade Services

Features

- Complete installation of your operating system, bundled software, and additional SGI applications such as compilers and networking applications
- Migration/upgrade to your new operating system
- Knowledge transfer on basic software administration concepts and skills

Benefits

- Accelerated productivity: fast, accurate implementation of your operating system software
- SGI technical expertise: your software environment is handled by the industry's best
- Maximized system performance: technical experts make sure your systems and peripherals are operating at their best

Installation and Upgrade of Your SGI® Software

Whether you are moving to a newer operating system (OS) or upgrading due to changing application requirements, SGI Managed Services will get your IRIX or Linux OS and applications up and running quickly. An experienced SGI technical support engineer will perform a complete on-site installation, including assessment, setup, and upgrade of your software.

Upgrade Services Maximize System Performance

To ensure your systems are at peak performance, SGI engineers perform a comprehensive set of tasks that includes:

- Assessing your IRIX or Linux® OS installation and migration requirements
- Verifying supported and unsupported systems, peripherals, and software on target systems
- Complete installation and/or migration and testing of the IRIX or Linux operating system, bundled software, and additional SGI® applications
- Knowledge transfer of the Operating System Upgrade Service
- Documentation of system configurations and all activities performed

Custom upgrading of third-party applications is also available as an optional service. Please note that Operating System Upgrade Services do not include backup of user data.

Knowledge Transfer Ensures Long-Term Success

For a limited audience, your SGI engineer will provide an overview of the migration/upgrade process. For more in-depth training, please contact SGI Customer Education for information on SGI Operating System Administration classes.



Operating System Upgrade Services

SGI Managed Services

SGI Managed Services include a broad range of product-focused services to maximize system performance and accelerate productivity. Services include hardware installation, system deployment, implementation, and on-site and remote system management. Each service is delivered by an experienced SGI engineer.

SGI Technology Solutions

SGI Technology Solutions are empowering a world of innovation and discovery by providing top-performance systems, solutions, and services to the world's leading technical and creative users. With exceptional expertise in high-performance computing, advanced visualization, and the management of complex data, our specialists have the resources and skill sets to architect, implement, and support the most effective technology solutions for the 21st century.

To Learn More

Contact your local SGI sales office to learn how SGI Technology Solutions can help you accomplish your technology goals and optimize your technology investment.



More Managed Services from SGI

SGI Technology Solutions provides expert-to-expert technical services and solutions:

- Systems Engineering
- Professional Services
- Managed Services
- Support Services

For additional information, please visit www.sgi.com

Implementation

- IRIX® System Implementation
- SGI Network and Interoperability Implementation
- Operating System Upgrade Implementation
- SAN and CXFS™ Implementation
- Data Storage Implementation
- UPSafe™ Implementation
- High-Availability Software Implementation
- MediaBase Implementation
- SGI Media Server™ Implementation for Broadcast
- Linux® System Implementation
- ESP System Group Manager Implementation

Deployment

- Hardware Installation
- Deployment Services

System Management

- IRIX On-Site System Administration
- IRIX Remote System Administration
- Linux On-Site System Administration
- Linux System Tuning
- Performance Monitoring Service



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