

High-Availability Software Implementation

Features

- Site evaluation and assessment
- Installation, configuration, and testing of IRIS® Failsafe or SGI® Cluster Manager software
- Configuration and tuning of IRIS FailSafe or SGI Cluster Manager scripts
- Configuration of existing storage devices, filesystems, and network for use with IRIS Failsafe or SGI Cluster Manager software
- Documentation of the implementation process

Benefits

- Accelerated productivity: fast, accurate implementation of your high-availability software of choice
- SGI technical expertise: your High-Availability solution is handled by the people who know the product best
- Knowledge transfer: SGI provides the basic skills to help you manage your High-Availability Software solution

A Complete Installation Service for Your High-Availability Solution

IRIS FailSafe® and SGI® InfiniteStorage Cluster Manager software establish a robust and cost-effective solution for providing highly available services such as database, file server, and World Wide Web Applications to its users by minimizing downtime. By establishing a system failover capability, you get around-the-clock access to critical data and resilience from any single point of failure. SGI® Managed Services High-Availability Software Implementation ensures that your high-availability (HA) cluster is set up reliably and according to your requirements.

Proven Methodology and Expert Engineers Yield Smooth Implementation

To facilitate system implementation, an SGI expert will assess your business and computing requirements and obtain the appropriate background data to ensure an implementation that is successful and specific to your needs. Installation, configuration and testing of the installed components are completed accurately and on-target.

- Implementation of IRIS FailSafe and SGI Cluster Manager on two servers only. This includes migration from a previous release or first-time installation.
- Implementation of one IRIS FailSafe solution in a multi-server environment (three or more servers). This includes migration from a previous release, first-time installation, or the addition of one or more servers to an existing high-availability (HA) cluster environment.

SGI Managed Services also provide a separate service to integrate any desired applications, without modifying the application itself, into the IRIS FailSafe umbrella.

Knowledge Transfer Helps You Maintain Your IRIS FailSafe Product

To ensure long-term success with IRIS FailSafe or the SGI Cluster Manager, your SGI system engineer will provide knowledge transfer on basic FailSafe or Cluster Manager software administration and problem diagnosis and discuss the results of the installation. You will continue to enjoy the value of SGI's service as your staff gains the confidence needed to maintain your product investment.



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SGI Managed Services

SGI Managed Services include a broad range of product-focused services to maximize system performance and accelerate productivity. Services include hardware installation, system deployment, implementation, and on-site and remote system management. Each service is delivered by an experienced SGI engineer.

SGI Technology Solutions

SGI Technology Solutions are empowering a world of innovation and discovery by providing top-performance systems, solutions, and services to the world's leading technical and creative users. With exceptional expertise in high-performance computing, advanced visualization, and the management of complex data, our specialists have the resources and skill sets to architect, implement, and support the most effective technology solutions for the 21st century.

To Learn More

Contact your local SGI sales office to learn how SGI Technology Solutions can help you accomplish your technology goals and optimize your technology investment.



More Managed Services from SGI

SGI Technology Solutions provides expert-to-expert technical services and solutions:

- Systems Engineering
- Professional Services
- Managed Services
- Support Services

For additional information, please visit www.sgi.com

Implementation

- IRIX® System Implementation
- SGI Network and Interoperability Implementation
- Operating System Upgrade Implementation
- SAN and CXFS™ Implementation
- Data Storage Implementation
- UPSafe™ Implementation
- High-Availability Software Implementation
- MediaBase Implementation
- SGI Media Server™ Implementation for Broadcast
- Linux® System Implementation
- ESP System Group Manager Implementation

Deployment

- Hardware Installation
- Deployment Services

System Management

- IRIX On-Site System Administration
- IRIX Remote System Administration
- Linux On-Site System Administration
- Linux System Tuning
- Performance Monitoring Service



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